

Covid-19



Your Stay – What you need to know.

We look forward to welcoming you to The Snug soon. **We are taking all steps possible to reduce the risk of spreading COVID-19.** We will undertake a deep clean in between guest departures and arrivals. Hand gel will be provided at The Snug entrance that we ask guests to use each time they return to the property.

We kindly ask that you also bring hand gel and face covering with you to use if you are out and about in the local area and remind you that the **Welsh Government social distancing requirements are still 2m.**

In order to keep you and others safe during this time please do take a moment to read the following before your arrival.

Before Arrival:

- Do you, or anyone in your party have a temperature; a new or continuous cough; a loss of taste or smell; muscle aches; fatigue?
- Have you, or anyone in your party been in close contact with someone who has coronavirus in the past 14 days?
- Have you, or anyone in your party, travelled abroad in the past 14 days?

If you have answered YES to any of the above, please DO NOT TRAVEL. Contact us immediately to discuss your stay, we are more than happy to offer guests a full refund if they are unable to travel.

Whilst Staying:

- If you, or anyone in your party, develops a temperature, a new or continuous cough, a loss of taste or smell, muscle aches, or fatigue during your stay please inform us immediately by phone.
- In order to protect others, if you develop symptoms please do not continue to travel in and around the local area.
- Under Welsh and English legislation and guidance guests are asked to immediately vacate their holiday accommodation and travel home, where they must isolate following the current Government guidance.

After your Stay:

- If you, or anyone in your party, develops a temperature, a new or continuous cough, a loss of taste or smell, muscle aches, or fatigue; or has a positive test for Covid-19 in the 14 days after your stay, please inform us immediately so that we can do the right thing by our future guests as well as ourselves.
- We will contact you to find out more information in order to assist with track and trace system in the area.

Thank you, Laura & Sean

Tel: 07771 543241 or 07810128146